

PROFILE OF MFI CLIENT: TRAINING

THE CHALLENGE

Microsoft's software engineers struggled with communicating expectations, running effective meetings and coaching versus telling employees through performance issues.

THE OPPORTUNITY

Several teams understood that productivity and innovation were tied directly to behavioral skills.

THE SOLUTIONS

Heads of departments and team leaders hired Mission facilitators International to develop and teach the following training programs:

- Coaching skills for managers
- Leading effective team meetings
- Personality styles flexibility

THE RESULTS

Several teams participated in these training programs. Post training questionnaires averaged a 97% approval rate.

Client:	Microsoft
Company:	Software developer
Goal:	To improve communication, coaching and running effective meetings.
Headquarters:	Seattle
Employees:	89,000+ worldwide